

PHARMACY UPDATES

STARTING JULY 17, 2023, Pharmacies at Naval Medical Center San Diego and at the Branch Health Clinics will implement the following changes:

1. **NEW PRESCRIPTION:** Use Q-Anywhere: See directions below and follow all the prompts
2. **REFILLS:** Dial (619) 532-8400 and listen carefully to all the prompt
3. **Emergency Room Patient:** Please pull a ticket at the main pharmacy kiosk
4. New pharmacy operation hours at Naval Medical Center San Diego:
MONDAY- FRIDAY 0800-2000, WEEKEND & FEDERAL HOLIDAYS: CLOSED
5. Miramar refills will be picked up through the ScriptCenter inside the pharmacy lobby, by selecting option 6 on the Refill call line (619) 532-8400. **The drive through will be closed.**

Receiving a NEW or RENEWED Prescription?

See below for activation instructions

Is this a new
prescription?

Activate using
Q-Anywhere



SCAN ME



TEXT

“Get in line” to
(833) 286-1979

1. **Scan QR code OR Text “Get in Line” to (833) 286-1979** with your mobile phone from your home, office or anywhere.
2. When prompted, **text PATIENT’S DOD ID NUMBER.**
3. Confirm Patient Information, **Text “DONE” if CORRECT**, or **Text “EDIT” if INCORRECT.**
4. Select your desired pick up location: (1. NMCSD, 2. Eastlake, 3. Miramar, 4. Kearny Mesa, 5. Exchange 32nd Street, 6. North Island, 7. Naval Training Center, 8. El Centro, 9. Naval Station)
5. Receive Q-Anywhere # (Q###) and **WAIT ANYWHERE!** (There is no need to wait in our lobby)
6. Receive message from Pharmacy that your prescription is ready for pick up then head to the pharmacy. Text **“I am Here”** once in the pharmacy lobby.
7. If you decide to wait in the pharmacy lobby, text **“I am Here”**, wait to be called up to the window. Please **DO NOT** pull a ticket from the kiosk.

Need to REFILL a Prescription?

* For ALL REFILLS, dial (619) 532-8400 and listen carefully to all prompts.

* If you receive a text notification that your prescription is ready after business hours, please pick-up the medication within the next business day.

* Don't have a cell phone? You can call (619) 532-8400, option 2, to speak with a pharmacy staff.